

If you would like to receive your chargeback and retrieval notifications via fax and you have a dedicated fax line* you can enroll in our Auto Fax Program. The Auto Fax Program has several benefits such as:

- Control who receives chargeback and retrieval notifications
- More time to review requests because you receive chargeback and retrieval notifications within twenty-four hours of being generated
- Receive a reminder notice on retrieval requests

To benefit from this program, simply fill in the information below and fax it to (877) 888-2034.

If you have questions regarding the Auto Fax Program, contact our Chargeback Department at (866) 600-5008. We are available Monday through Friday, from 8:30 am until 6:30 pm EST.

** Please note: Your dedicated fax line must not be tied into any other phone lines.*

Merchant Identification Number: _____

Corporate/Legal Business Name: _____

DBA (Doing Business As): _____

DBA Address: _____

Chargeback Phone No: _____

Chargeback Fax No: _____

Chargeback Contact Name: _____

Owner Name: _____

Owner Address: _____

Owner Federal Tax ID or Social Security Number: _____