

# Need Support? We've Got You Covered.



## North, Nashville and Buypass Platforms + Help Desks

|   |   |
|---|---|
| Merchant Solutions and CardPointe Support | 877.828.0720  |
| North Customer Support                    | 877.273.8191  |
| North Back Up Withholding                 | 800.762.6663  |
| Nashville Front End                       | (3rd party terminals)   |
| Nashville Help Desk                       | 800.542.1894 / 800.828.9034 (terminal)  |
| North& North/Nashville Auth               | 800.762.6663 (use North MID)  |
| Buypass Front End (Fuel/Petro Accounts)   | <b>Buypass Auth: 888.800.9244 (use Buypass ID)</b><br><b>Buy Pass Help Desk: 800.733.3322</b> |
| Pin Debit CB Fax Omaha & North            | 402.916.8576  |
| Chargeback Fax Omaha & North              | 402.933.1673  |
| Chargeback North (Credit and Debit)       | 800.443.4651  |
| Client Line Help Desk                     | 800.285.3978 > opt 2  |
| Gift Card Balance (First Data)            | 888.529.6578  |
| Gift Card Tech Support (First Data)       | 800.707.5129  |
| Telecheck Help Desk for DL                | 800.927.0655 > opt 3 > opt 1  |
| Telecheck Customer Service (Code 158)     | 800.733.1132  |
| Trustwave                                 | 877.201.3617 (PCI Complainece)  |

*\*If using a 3rd party software/gateway, please call the software/gateway provider for technical support.*