



### Platforms and Help Desks

Omaha Help Desk and Customer Service	800.858.1166
Omaha & Omaha/Nashville Auths	800.228.1122 (use Omaha MID)
Omaha File Builds/Tech Support	800.228.0210
Omaha Passwords Resets (EMV)	800.337.1222 > opt 3 > opt 1
Omaha Back Up Withholding	866.597.5721
Chargeback Retrieval Dept Omaha	800.672.5007
Pin Debit CB Fax Omaha & North	402.916.8576
Chargeback Fax Omaha & North	402.933.1673
Client Line Help Desk	800.285.3978 > opt 2
Gift Card Balance (First Data)	888.529.6578
Gift Card Tech Support (First Data)	800.707.5129
Telecheck Help Desk for DL	800.927.0655 > opt 3 > opt 1
Telecheck Customer Service (Code 158)	800.733.1132
Trustwave	877.201.3617 (PCI Compliance)

*\*If using a 3rd party software/gateway, please call the software/gateway provider for technical support.*