



PAX Support Guide

Terminal Questions and Troubleshooting

Issues pertaining to PAX hardware or software in the context of setup, operation, errors or normal daily activity.

PAX SUPPORT HOTLINE	PAX SUPPORT EMAIL	Website
(877) 859-0099 9AM – 1AM EDT, MON-FRI 9AM – 5PM EDT SATURDAY	support@pax.us	https://www.pax.us/support/

VIDEO Tutorials	FAQs
https://www.pax.us/self-help-videos/	https://www.pax.us/faqs/

PAXSTORE Terminal Management System Support

Issues pertaining to the PAXSTORE management system

Training Courses	Email Support
https://www.pax.us/self-help-videos/	paxstore.support@pax.us

Software Integration Support

Issues pertaining to the development of interconnectivity to PAX Terminal hardware. Point of Sale Integration as an example. - In order to obtain access to documentation and ticket based integration technical support, please register or sign in at <https://developer.pax.us/>

Documentation	Ticket Support
https://developer.pax.us/resources	https://developer.pax.us/tickets