



PAX Technology®

S920 Quick Reference Guide
Retail - Credit/Debit



PAX S920 Mobile Terminal

Intelligence of an ECR in a handheld point of sale.
The PAX S920 is a sleek, compact mobile point of sale terminal. The S920 comes with a large ultra-clear high definition color display with a beautiful back-lit keypad. Transactions are incredibly fast, powered by a high-tech processor, larger memory capacity, and embedded contactless and NFC technology. Includes electronic signature capture. Superior battery life for portable use.



The S920 Quick Reference Guide is designed to help you with step-by-step instructions for basic transactions and functions.

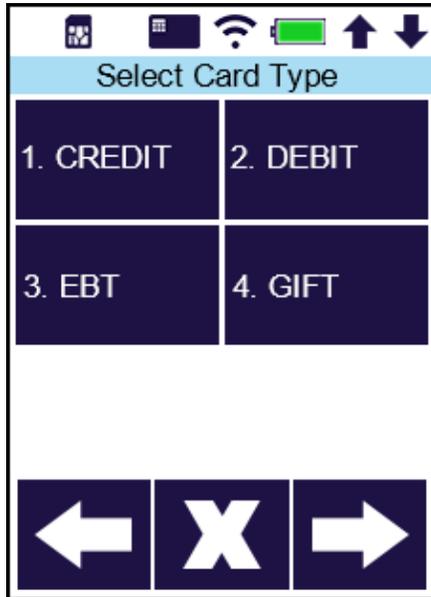
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20181102 v1.10

S920 Basic Credit Sale

Step 1. From the idle screen, press the [ENTER] key and select the card type [CREDIT].

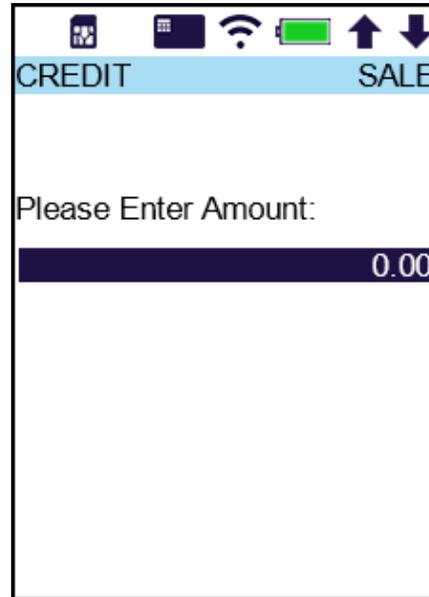


Step 2. Select the transaction type [SALE].

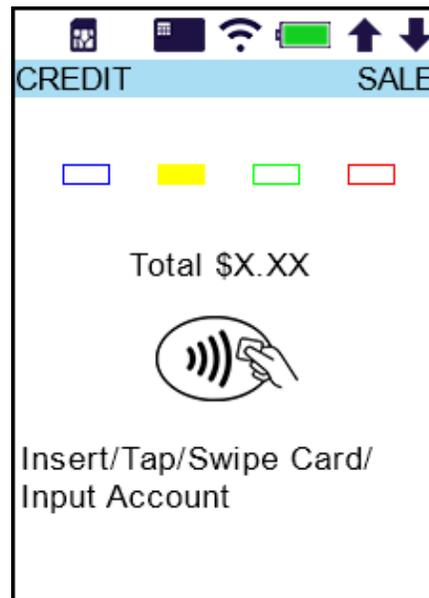


S920 Basic Credit Sale

Step 3. Enter the sale amount and press the [ENTER] key.



Step 4. Insert, tap, swipe or enter the card number. Contactless does not require a signature.

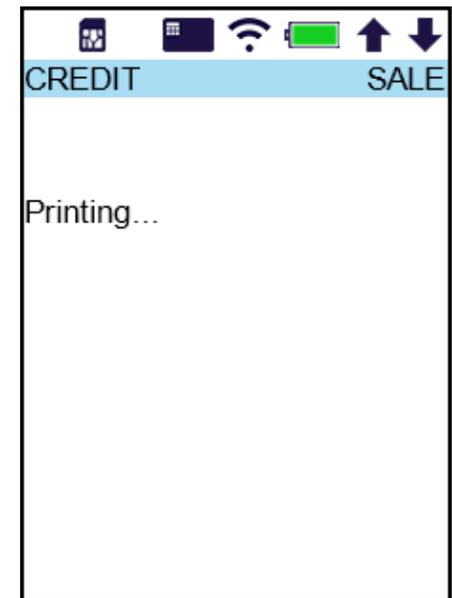


S920 Basic Credit Sale

Step 5. The customer signs, then selects [Accept], [Clear] to retry, or [Cancel] for paper signature.

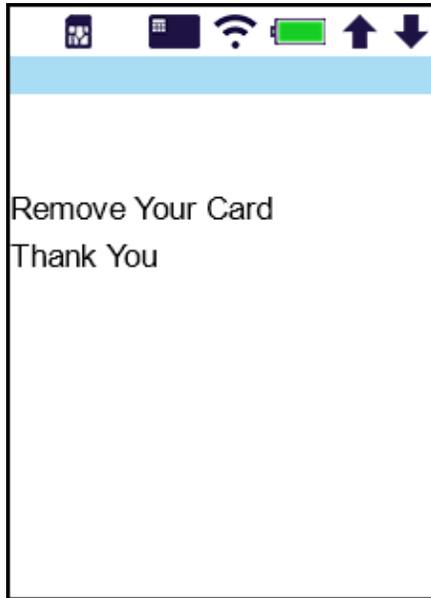


Step 6. The merchant copy finishes printing. Tear the receipt and print the customer copy.



S920 Basic Credit Sale

Step 7. (Optional) If the card was inserted, remove the card.



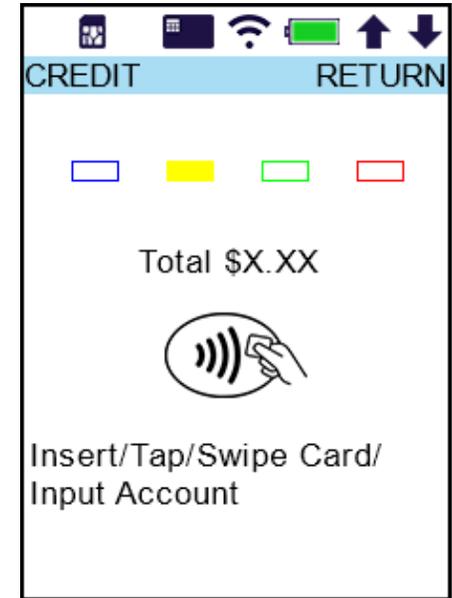
S920 Credit Return

Step 2. Select the transaction type [RETURN].



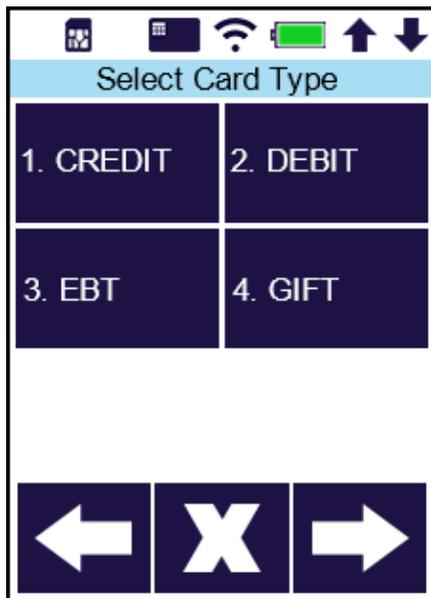
S920 Credit Return

Step 4. Insert, tap, swipe or enter the card number. Contactless does not require a signature.

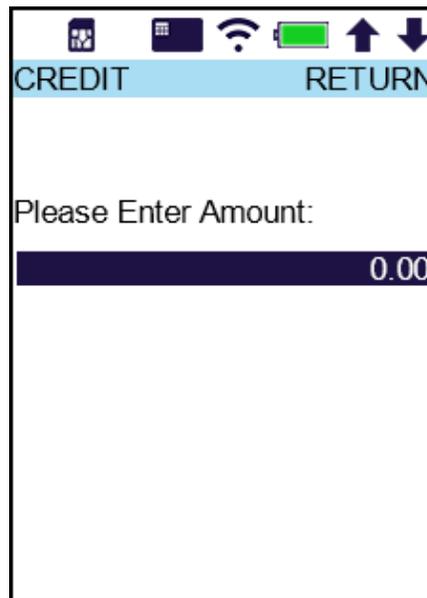


S920 Credit Return

Step 1. From the idle screen, press the [ENTER] key and select the card type [CREDIT].



Step 3. Enter the amount to return and press the [ENTER] key.

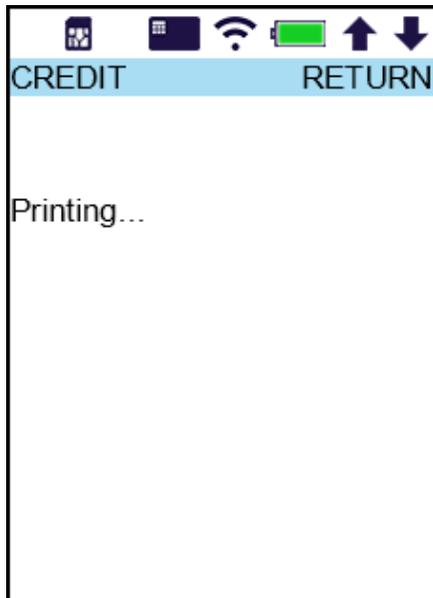


Step 5. The customer signs, then selects [Accept] to confirm, [Clear] to retry, or [Cancel] to require a signature on the paper copy.

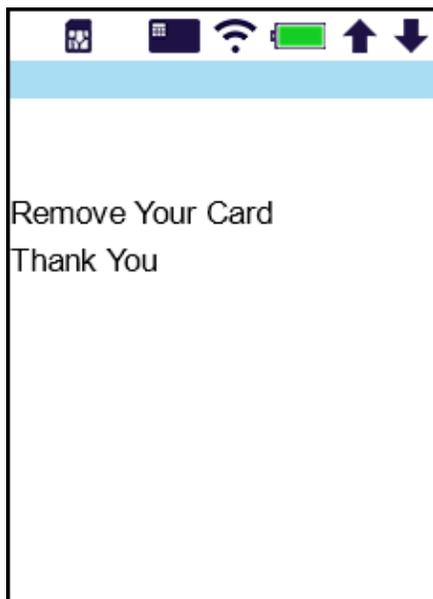


S920 Credit Return

Step 6. The merchant copy finishes printing.
Tear the receipt and print the customer copy.

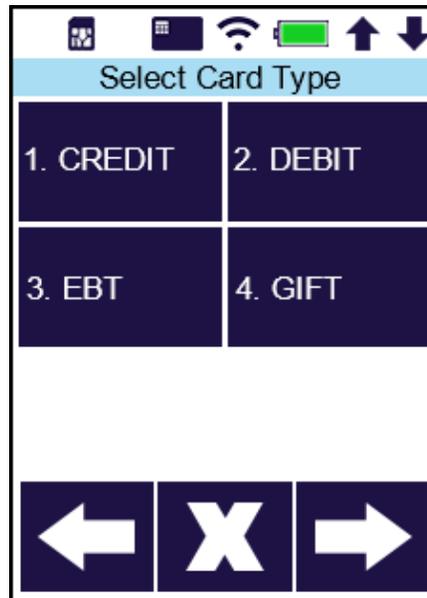


Step 7. (Optional) If the card was inserted, remove the card.



S920 Forced Credit Sale

Step 1. From the idle screen, press the [ENTER] key and select the card type [CREDIT].

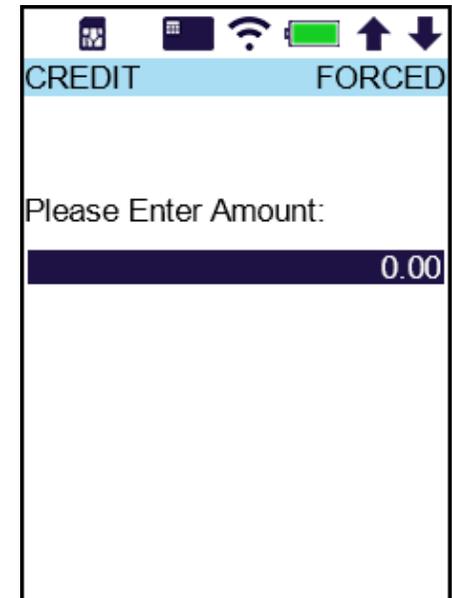


Step 2. Select the transaction type [FORCED].

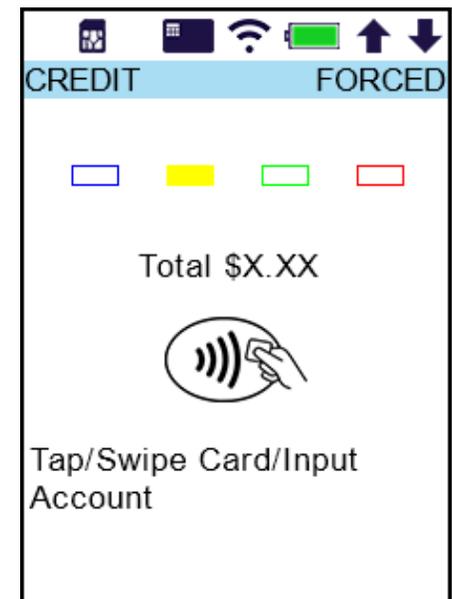


S920 Forced Credit Sale

Step 3. Enter the sale amount and press the [ENTER] key.

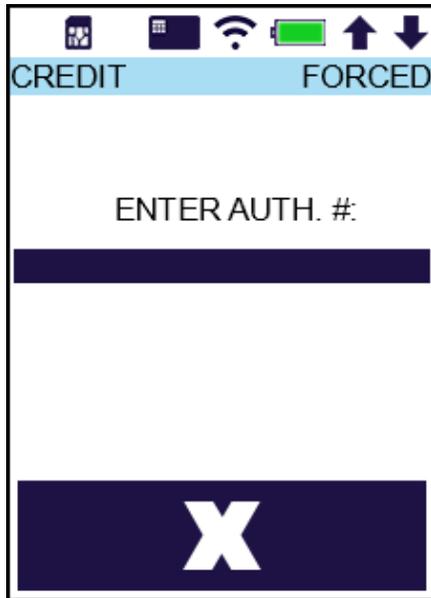


Step 4. Tap, swipe or enter the card number.



S920 Forced Credit Sale

Step 5. Enter the authorization number for the transaction.

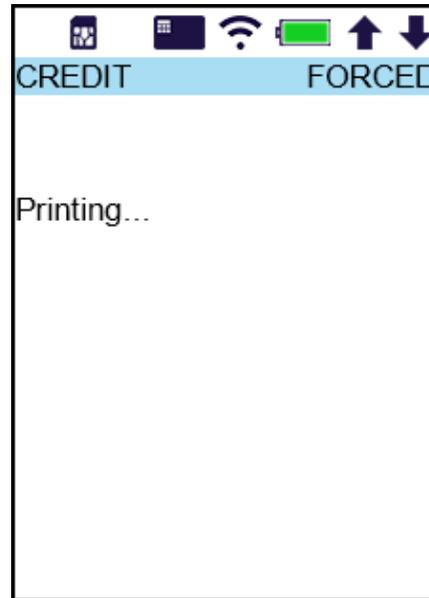


Step 6. The customer signs, then selects **[Accept]** to confirm, **[Clear]** to retry, or **[Cancel]** to require a signature on the paper copy.



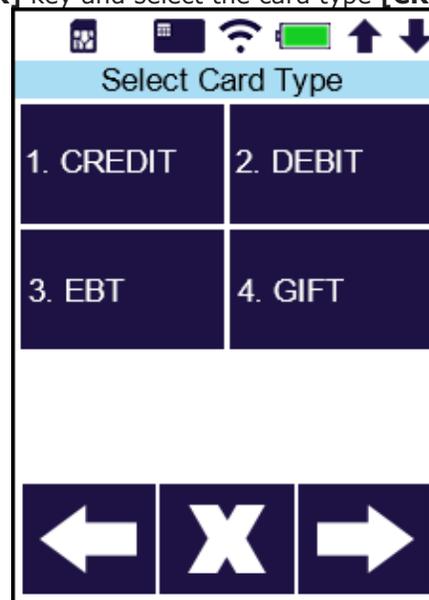
S920 Forced Credit Sale

Step 7. The merchant copy finishes printing. Tear the receipt and print the customer copy.



S920 Void Credit Transaction

Step 1. From the idle screen, press the **[ENTER]** key and select the card type **[CREDIT]**.

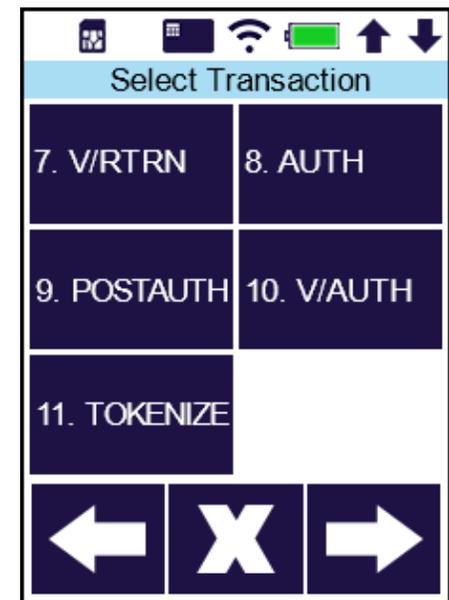


S920 Void Credit Transaction

Step 2. Select the transaction type **[V/SALE]** or **[V/FRCD]**.

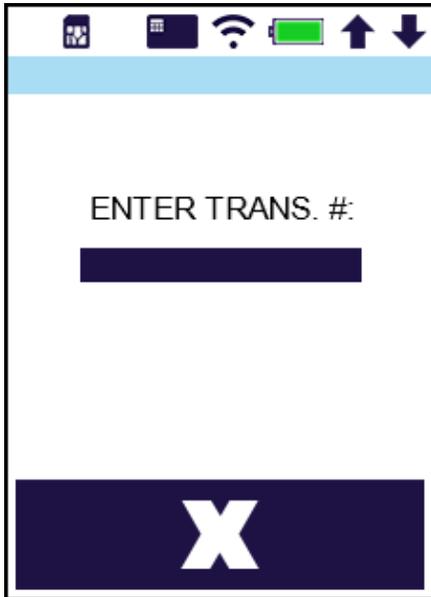


Or press the right arrow for more void options, such as **[V/RTRN]** or **[V/AUTH]**.

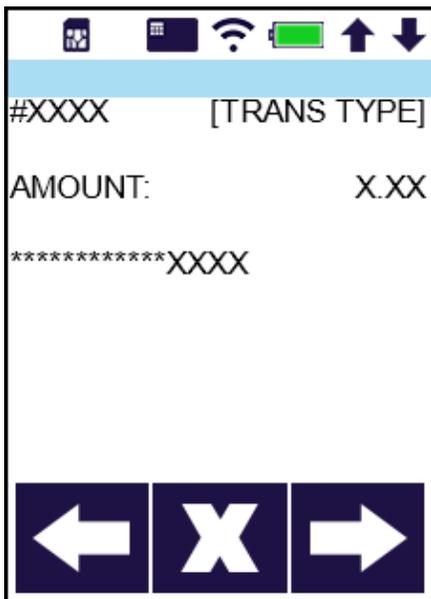


S920 Void Credit Transaction

Step 3. Enter the transaction number for the void and press the [ENTER] key.



Step 4. Press the [ENTER] key to confirm the selected transaction or use the arrow keys to change the shown transaction.

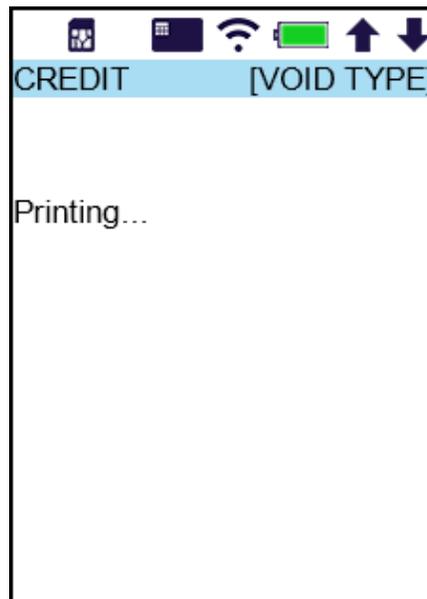


S920 Void Credit Transaction

Step 5. The customer signs, then selects [Accept], [Clear] to retry, or [Cancel] for paper signature.

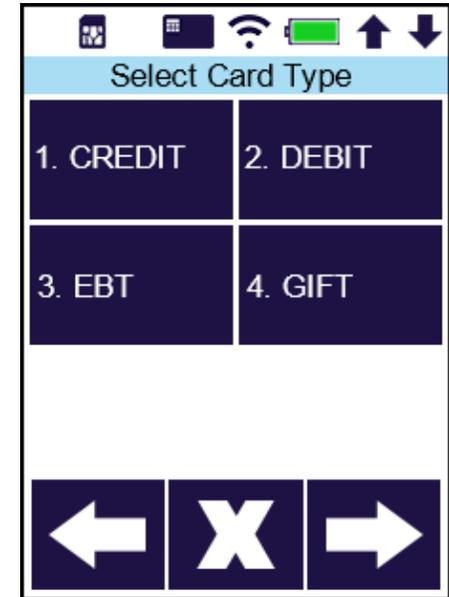


Step 6. The merchant copy finishes printing. Tear the receipt and print the customer copy.

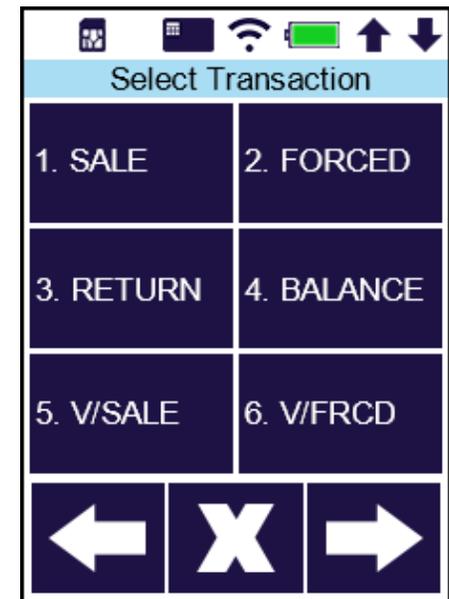


S920 Check Credit Balance

Step 1. From the idle screen, press the [ENTER] key and select the card type [CREDIT].

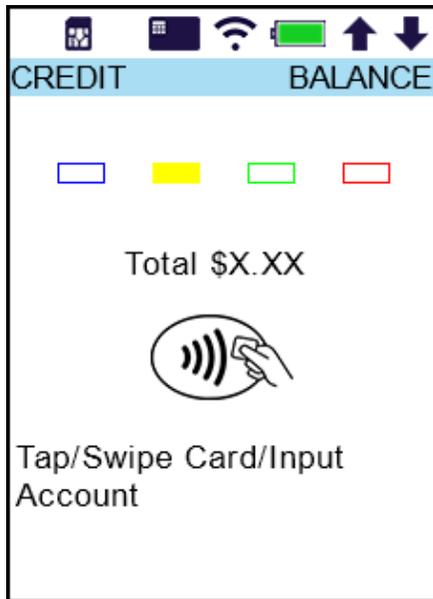


Step 2. Select the transaction type [BALANCE].

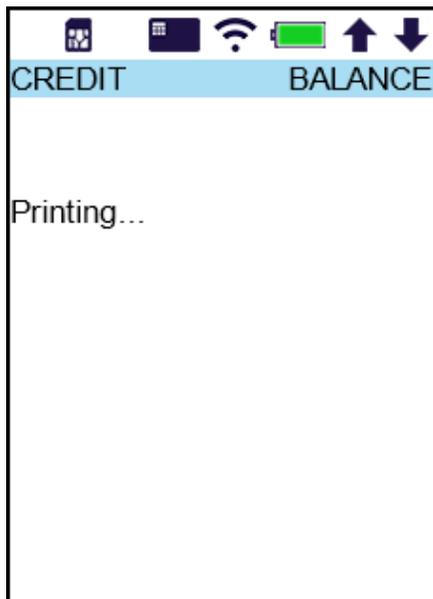


S920 Check Credit Balance

Step 3. Tap, swipe or enter the card number.

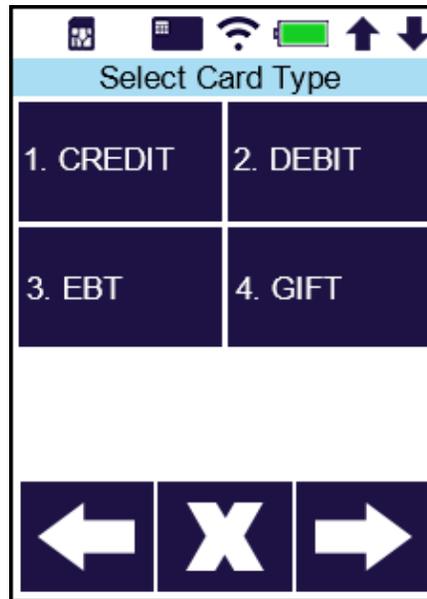


Step 4. The customer copy finishes printing.



S920 Basic Debit Sale

Step 1. From the idle screen, press the [ENTER] key and select the card type [DEBIT].

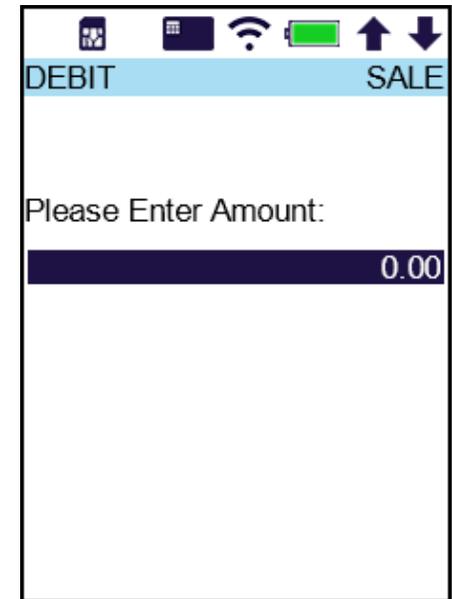


Step 2. Select the transaction type [SALE].

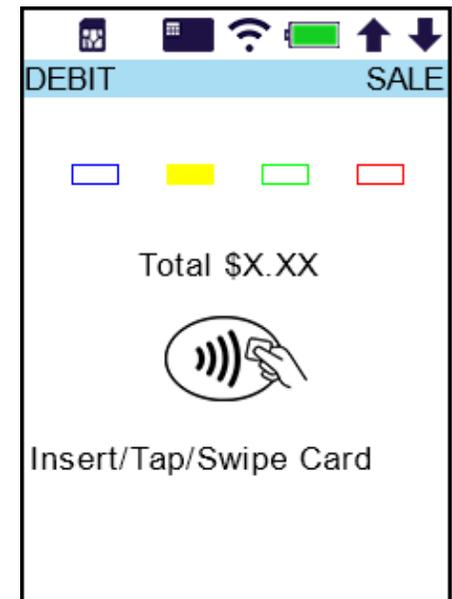


S920 Basic Debit Sale

Step 3. Enter the sale amount and press the [ENTER] key.



Step 4. Insert, tap or swipe the card. Contactless does not require a PIN.

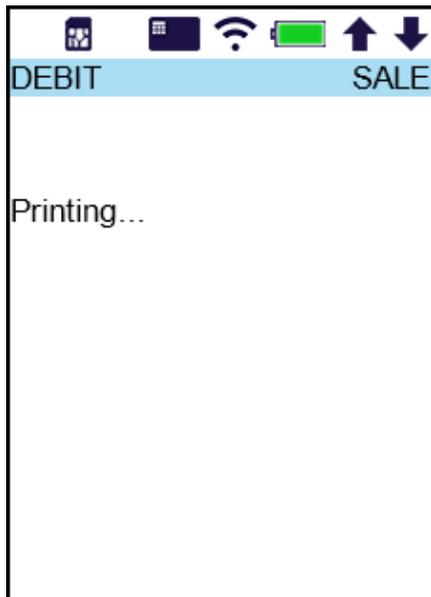


S920 Basic Debit Sale

Step 5. The customer enters PIN and presses the [ENTER] key.

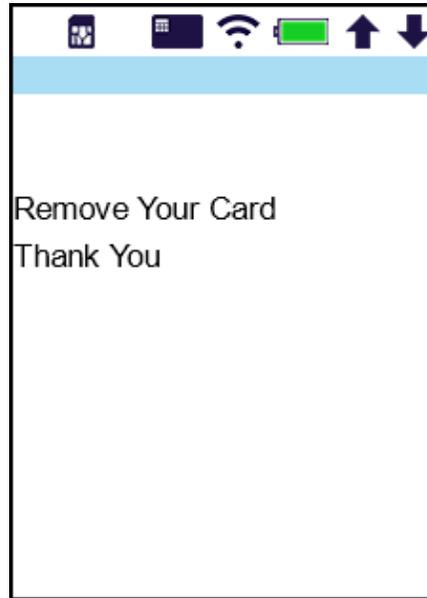


Step 6. The merchant copy finishes printing. Tear the receipt and print the customer copy.



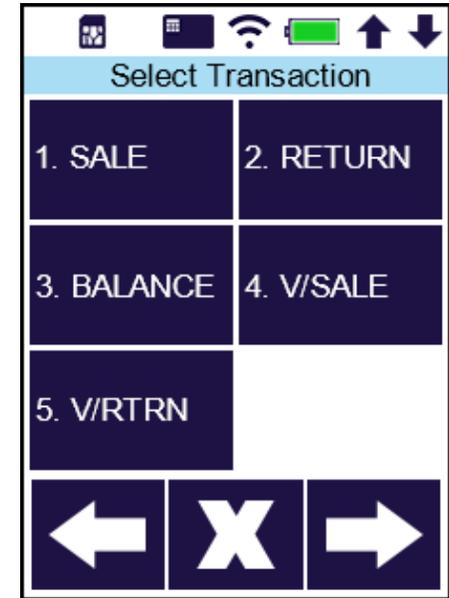
S920 Basic Debit Sale

Step 7. (Optional) If the card was inserted, remove the card.

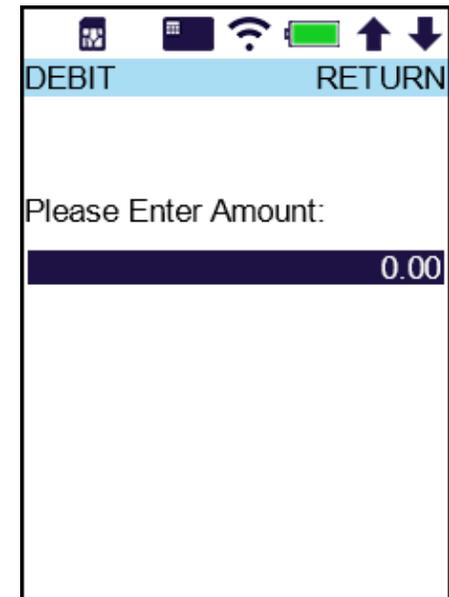


S920 Debit Return

Step 2. Select the transaction type [RETURN].

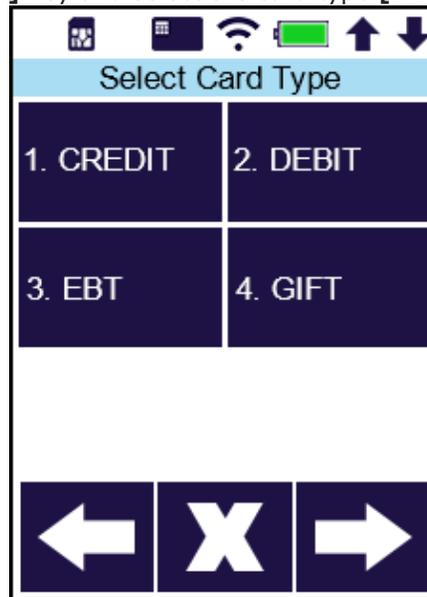


Step 3. Enter the amount to return and press the [ENTER] key.



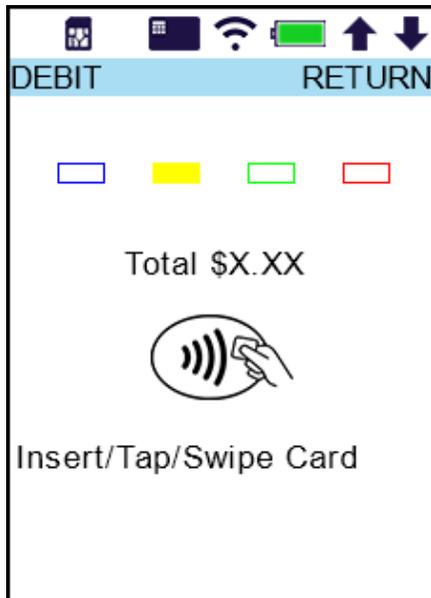
S920 Debit Return

Step 1. From the idle screen, press the [ENTER] key and select the card type [DEBIT].



S920 Debit Return

Step 4. Insert, tap or swipe the card. Contactless does not require a PIN or signature.

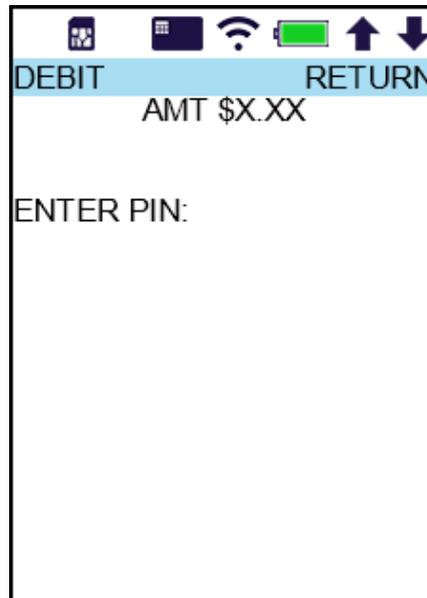


Step 5. If inserted, the customer signs, then selects **[Accept]**, **[Clear]** to retry, or **[Cancel]** for paper signature.

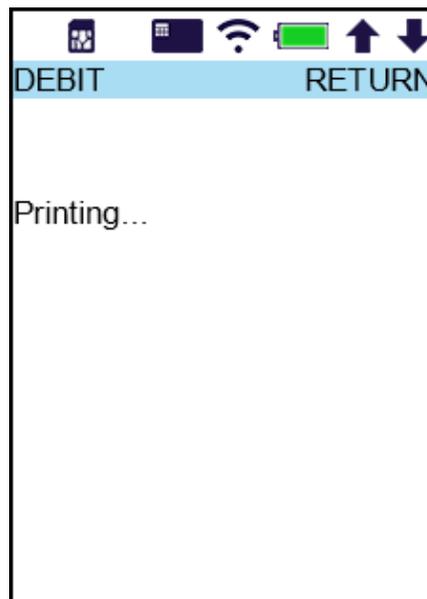


S920 Debit Return

If swiped, the customer enters PIN and presses the **[ENTER]** key.

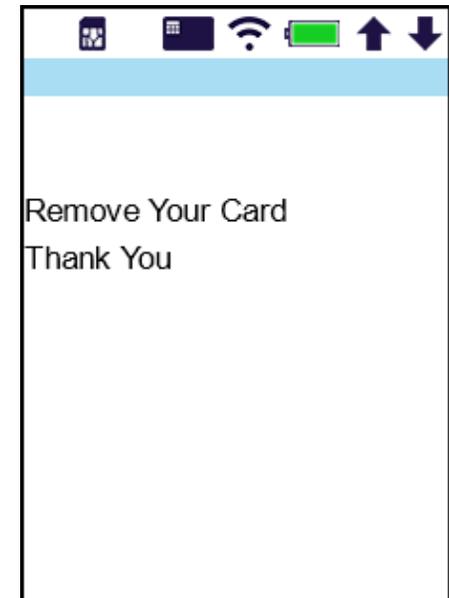


Step 6. The merchant copy finishes printing. Tear the receipt and print the customer copy.



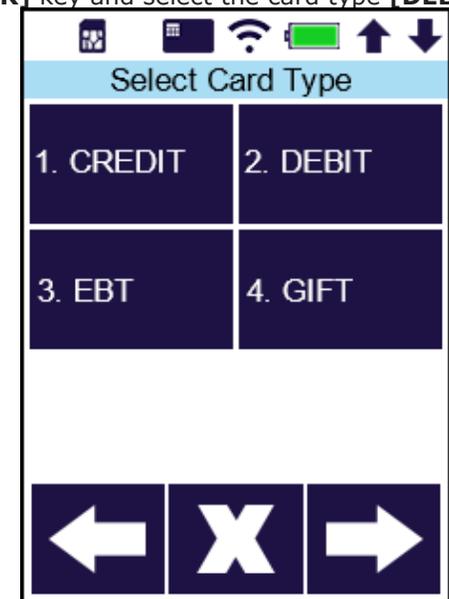
S920 Debit Return

Step 7. (Optional) If the card was inserted, remove the card.



S920 Void Debit Transaction

Step 1. From the idle screen, press the **[ENTER]** key and select the card type **[DEBIT]**.

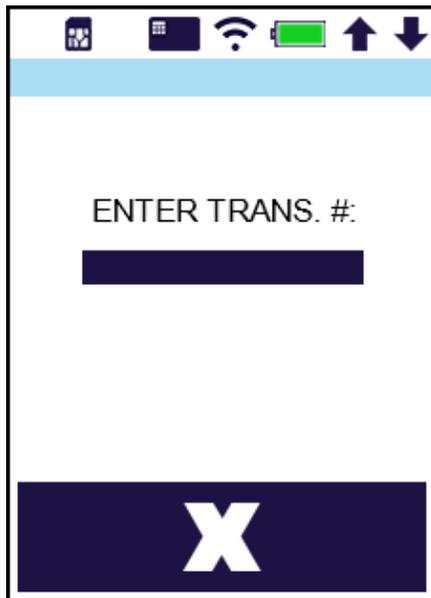


S920 Void Debit Transaction

Step 2. Select the transaction type [V/SALE] or [V/RTRN].

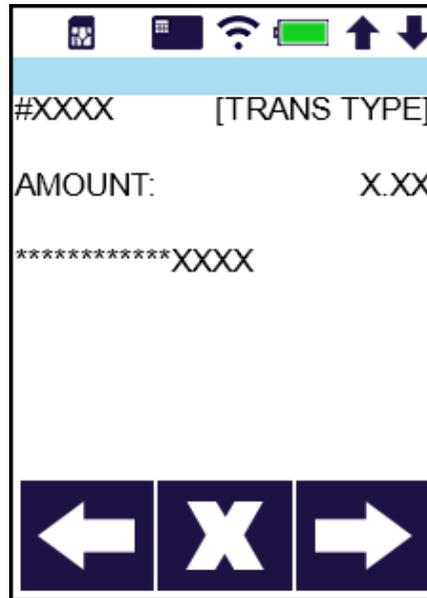


Step 3. Enter the transaction number for the void and press the [ENTER] key.

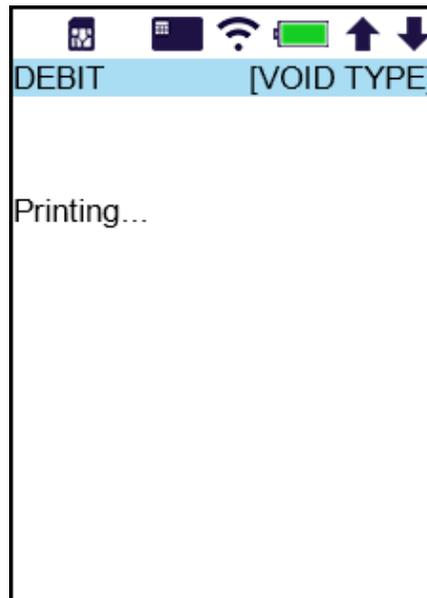


S920 Void Debit Transaction

Step 4. Press the [ENTER] key to confirm or use the arrow keys to change the shown transaction.



Step 5. The merchant copy finishes printing. Tear the receipt and print the customer copy.

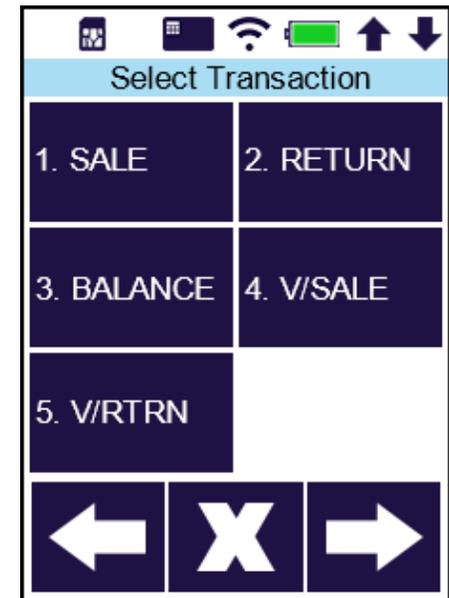


S920 Check Debit Balance

Step 1. From the idle screen, press the [ENTER] key and select the card type [DEBIT].



Step 2. Select the transaction type [BALANCE].



S920 Reprint Last

Step 1. From the idle screen, press the [FUNC] key and select the function [Reprint].

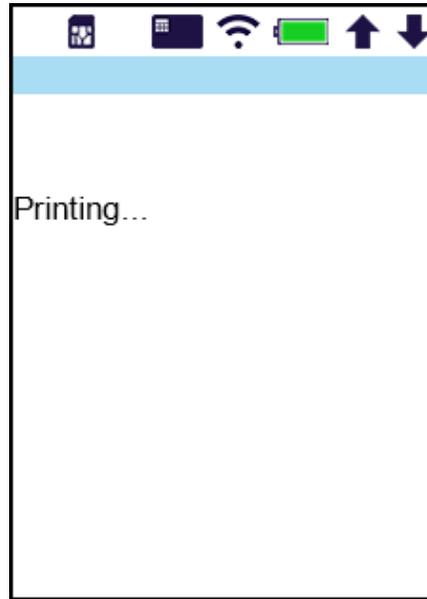


Step 2. Select the [Last Cust. Rcpt] option.



S920 Reprint Last

Step 3. The last transaction customer receipt prints.



FCC Regulations

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference and (2) this device must accept any interference received, including interference that may cause undesired operation. This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the body of this equipment is a label that contains among other information a product identifier. If requested, this number must be provided to the telephone company.

RF Exposure Information

This device meets the government's requirement for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

PAX Customer Support

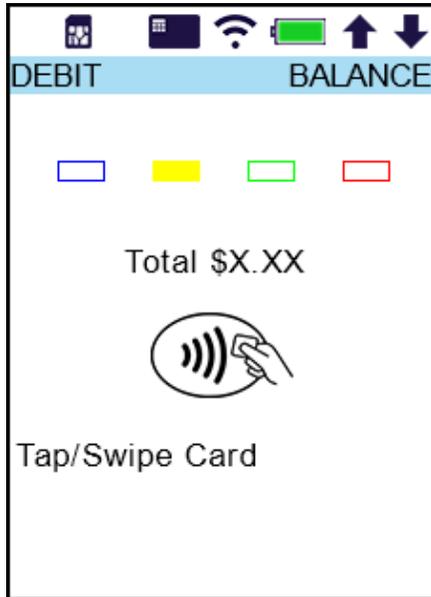
For questions or help with the terminal installation, please contact your service provider or PAX customer support.

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S920 Check Debit Balance

Step 3. Tap or swipe the card.

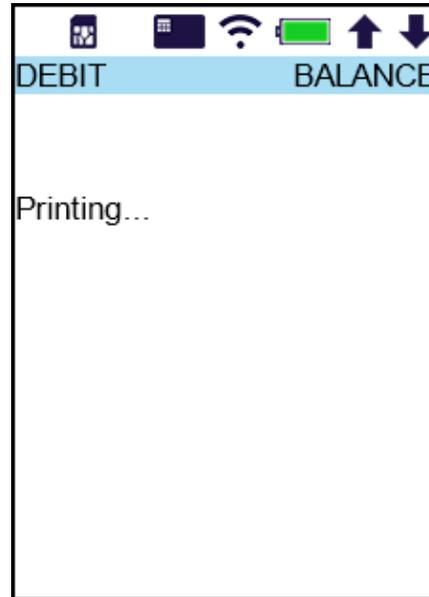


Step 4. The customer enters PIN and presses the [ENTER] key.



S920 Check Debit Balance

Step 5. The customer copy finishes printing.



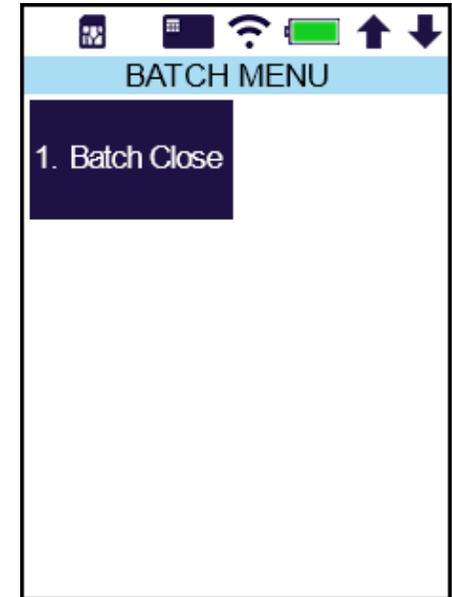
S920 Close Batch

Step 1. From the idle screen, press the [FUNC] key and select [Batch].



S920 Close Batch

Step 2. Select the [Batch Close] option.



Step 3. The terminal checks and processes the batch, then prints the Batch Report.

